

Parking Garage Closure FAQs:

What is the Timeline for this parking structure closure?

At this time we have not been advised of a reopening date. We will update guests as soon as we have definitive answers. (At this time we are contacting groups that are within 14 days of arrival until we hear further).

Can the hotel valet manage large group check-in?

The hotel has made arrangements with local garages in order to keep our valet service running. Their parking capacity has been reduced as a result and wait times for vehicles has increased 20%. We highly encourage all group guests to plan to self-park at one of our adjoining lots.

Can Guests Use Front Drive to Unload Luggage before Parking?

Our Front Drive is considered a Loading Zone and cars are not permitted to stage during Check in. The hotel will provide Bellman Service to hold guests' luggage while they park their cars and return for Check-In.

Has this closure effected the Hotel's Bridge Bar Access or Hours?

The Bridge Bar continues to stay open with normal operating hours. The elevator access from the Library Garage through the Bridge Bar has been locked during this time.

How do we find the best parking Downtown?

Downtown Nashville provides a comprehensive parking map at <https://nashvilledowntown.com/get-around/nashville-parking/garages>

What is the closest Self-Park Option to the Hotel?

Fifth + Broadway Parking Lot is located at 598 Broadway and is steps away from our conference center spaces and has a large capacity for event parking.

Parking Rates:

With a 11 minute grace period to a max. of 1h: \$9.00;

From 1h to a max. of 2h: \$17.00;

From 2h to a max. of 3h: \$25.00;

From 3h to a max. of 5h: \$35.00;

From 5h to a max. of 24h: \$40.00

Event Parking Rates: \$40-55 for 24 Hour period based on Bridgestone and Ryman Schedule

Fifth + Broadway Parking FAQs:

- EV Charging Stations Available
- 24 Hour Operation
- Payment at this Garage is done via Ticket OR using Metropolis' App with QR Codes in the elevator Landings.

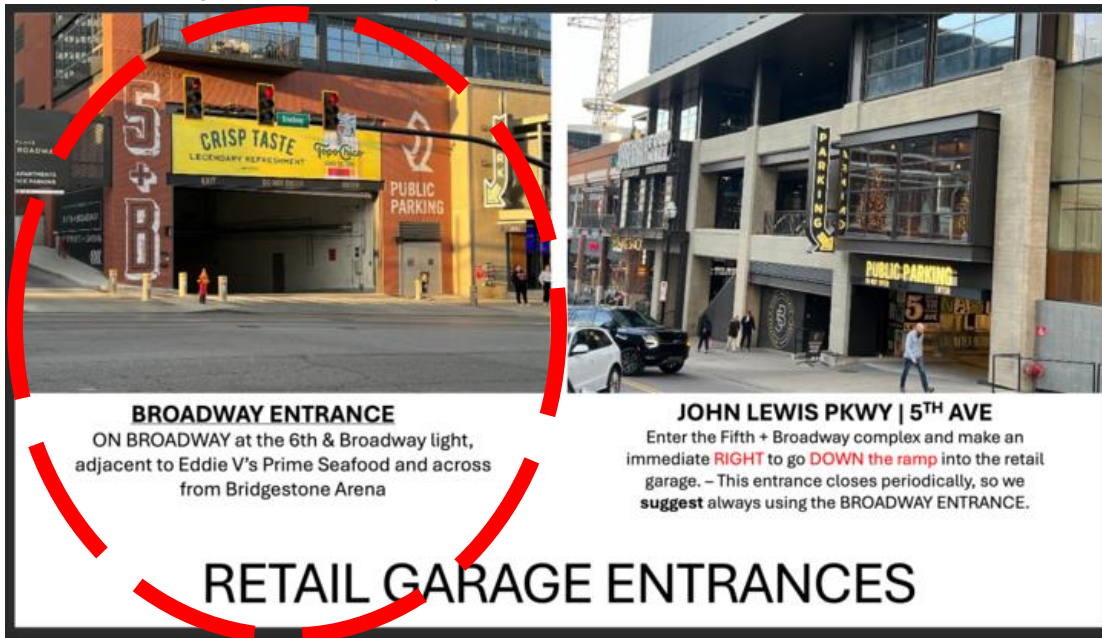
- Guests are charged per time in the garage and will be charged each time they exit
- Security Cameras in All Levels

Can a Group Negotiate Parking Rates for their Group at Fifth + Broadway?

Yes, please contact Brandon Mefford - bmefford@metropolis.io

How do Guests get to Ren Nashville's Front Desk from Parking Garage?

1. Enter the Garage at 598 Broadway, Nashville TN 37203



- 2.
3. Take the Elevator UP to the Level 2 for Assembly Food Hall



4. Outside of the elevators turn left towards 5 Daughters Bakery



5. Past Five Daughters, Hotel Entrance is on your left



6. Guests can then find their way via hotel signage to the lobby and guest elevators

Can we open 601 Doors for Guest Access versus street?

This will be managed on a case by case basis to ensure security of the spaces. For large Drive-In Social Groups we will unlock these doors and provide additional security as well as signage in the space. Please advise AA if this is needed for the group to make arrangements